# **Terms and Conditions**

Last Updated: 21/02/2025

#### **1. Introduction**

These Terms and Conditions govern your use of the RyoHire website and services. By accessing our website or using our services, you agree to these terms. If you do not agree with any part of these terms, you must not use our services.

## 2. Services

RyoHire provides recruitment services to businesses seeking to hire sales talent, specializing in tech companies. Our services include recruitment, onboarding, integration, and performance optimization.

#### 3. Eligibility

To use our services, you must be at least 18 years old and have the legal capacity to enter into binding contracts. By using our services, you warrant that you meet these eligibility requirements.

#### 4. Account Registration

In order to access certain features of the site, you may be required to register for an account. You agree to provide accurate, current, and complete information during the registration process and to keep your account information updated.

# 5. Use of Services

You agree to use our services only for lawful purposes and in a manner that does not infringe upon the rights of others. You agree not to:

- Violate any applicable laws or regulations.
- Attempt to gain unauthorized access to any part of our website or services.
- Use our services to harass, abuse, or harm others.

#### 6. Payment Terms

Our pricing model is based on Monthly Recurring Revenue (MRR) or as otherwise agreed upon. Payments for our services are due as per the terms specified in your agreement with us. All fees are non-refundable unless otherwise specified.

# 7. Confidentiality

We value the privacy and confidentiality of our clients and candidates. We will not disclose any confidential information shared with us except as required by law or with your consent.

## 8. Intellectual Property

All content on our website, including text, images, logos, and trademarks, is the property of RyoHire or its licensors and is protected by copyright law. You may not use, reproduce, or distribute any of this content without our prior written consent.

## 9. Limitation of Liability

To the maximum extent permitted by law, RyoHire shall not be held liable for any indirect, incidental, special, or consequential damages resulting from your use of our services. We do not guarantee specific outcomes from our services.

#### **10. Indemnification**

You agree to indemnify and hold RyoHire harmless from any claims, damages, or liabilities arising out of your use of our services, violation of these terms, or infringement of any third-party rights.

#### **11. Amendments**

RyoHire reserves the right to modify or update these Terms and Conditions at any time. Any changes will be posted on this page with an updated revision date. By continuing to use our services after such changes, you accept the updated terms.

#### 12. Governing Law

These Terms and Conditions are governed by the laws of Bosnia and Herzegovina. Any disputes arising from the use of our services shall be resolved under the jurisdiction of the courts in Sarajevo, Bosnia and Herzegovina.

# 13. Contact Us

If you have any questions or concerns about these Terms and Conditions, please contact us at legal@ryohire.com.

# Legal

## **Privacy & Data Protection**

We prioritize the privacy and security of your data. RyoHire complies with local and international data protection regulations, including the General Data Protection Regulation (GDPR) for users based in the European Union. For more information on how we collect, use, and protect your personal data, please refer to our Privacy Policy.

#### **Non-Disclosure Agreement (NDA)**

To safeguard your sensitive information, RyoHire is willing to enter into a Non-Disclosure Agreement (NDA) as required. This ensures that any proprietary data, business strategies, or confidential information shared with us remains secure and protected.

# **Intellectual Property**

All intellectual property, including but not limited to trademarks, logos, and website content, is owned by RyoHire or its licensors. Unauthorized use of any content on our website or services is prohibited and will be treated as an infringement of our intellectual property rights.

#### **Dispute Resolution**

Any legal disputes arising from the use of our services shall be resolved under the jurisdiction of the courts in Sarajevo, Bosnia and Herzegovina, in accordance with local laws.